



South Africa Beach & Safari

Factsheet



Resort Overview

Chef de Village: Barq Guessoum

Open all year-long

Access

- Airport of King Shaka: 30 min
- Durban: 45 min

Health

- No vaccine is required
- Low risk of Malaria

Currency

- The Rand: official currency
- 1€ = 19 ZAR

Time Zone

- +1h during European winter

Seasons

- Winter (Jun-Aug): Best for safari, easier wildlife spotting
- Spring (Sep-Nov)
- Summer (Dec-Mar): Best for beach stays
- Autumn (Apr-May)



Visa & Formalities

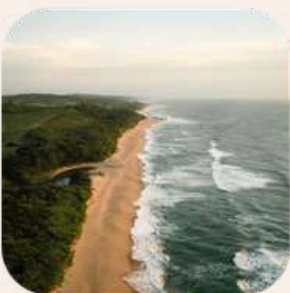
Visa

- No visa required for most EU nationalities.
- Other nationalities may require a Visitor Visa (up to 90 days).

Passport

- Valid for at least 30 days after return.
- Minimum 2 blank pages required.
- Additional documents may be required for minors travelling without both parents.

Reasons to Go



Vast horizons

Walk along the wild coastline in the north of Durban: Indian Ocean, lush hills, and 300 days bathed in golden light.



First Club Med School

Ride the waves at the first Club Med school, nestled on the Dolphin Coast, one of the most beautiful in South Africa.



Living Safari

Footprints, distant cries, fresh grass scent... Awaken your senses and gaze upon the raw beauty of African lands.



South African soul

Flavors, music, and crafts welcome you to discover the culture and vibrant traditions of KwaZulu-Natal.

The Resort



Rooms & Suites

411 rooms

310 Superior Rooms

35 Deluxe Rooms



30-40sqm



36sqm

- Shower only
- Sea view or garden view

- Seating area
- Bathrobe & slippers

66 Suites

Exclusive Collection



70-90sqm

- Bathrub & separate shower
- Separate lounge area
- Breakfast room service included
- Concierge service



Convention Center



Up to 594 capacity
7 meeting rooms

F&D Areas

Restaurants

Oceana Main Restaurant



Nguni Gourmet Club & Bar



Bars

Injabulo Main Bar



Dune Beach Bar



Family Pool Bar



Ilanga Exclusive Collection Lounge Bar



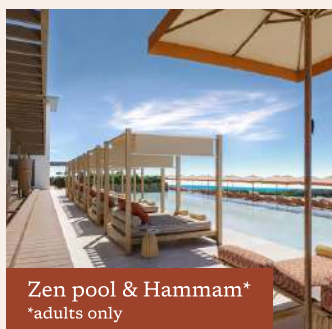
Swimming Pools



Coffee Shop



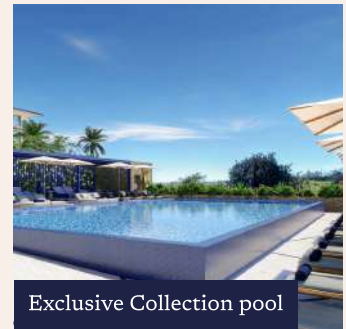
Main pool



Zen pool & Hammam*
*adults only



Family pool area



Exclusive Collection pool

The Resort



Good to know

- Most rooms have sea view
- There is a direct access to the beach, several km long, semi-private
- Heated pools except for the kids one

Swimming Safety Protocol

- Swimming is only permitted in **supervised areas** and during designated opening hours.
- Beach conditions are monitored daily and swimming zones may be adjusted according to weather and sea conditions.
- Safety measures include:
 - > Lifeguards and marine observers
 - > Safety flags and information boards
 - > Surveillance cameras
 - > Dedicated swimming and surfing areas
 - > Jet skis and drones during surf lessons
- The resort benefits from a comprehensive beach safety protocol, however **zero risk cannot be guaranteed**, as with any natural ocean environment.
- Swimming outside supervised areas is prohibited.

Activities



Leisure All-Inclusive

Sports

- Stand-up paddle
- Archery
- Table Tennis
- 3 Tennis Courts
- Golf
- Kayak
- Surf School
- 6 padel courts
- Touch & Beach rugby
- Flying trapeze
- Circus activities
- Bocce courts
- Beach volleyball
- Yoga
- Fitness
- Cardio training



The first Surf School by Club Med

- Lessons included: Beginner and intermediate (*starting from 8 years old*)
- Class Frequency: 4 sessions per day, included in the all-inclusive package
- Duration: 1h30 per session
- Availability: All year round (*depending on weather and tide conditions*)
- Safety: 1 lifeguard on jetski per session
- Partner: Hurricane
- Supervision:
 - o From 4 years old: beach initiation ("Dry Lesson")
 - o From 8 years old: sea session (*1 instructor for 4 to 6 children*)
 - o From 11 years old: adult lessons (*1 instructor for 6 to 8 adults*)
- A la carte: private lessons, rentals, training camp for all levels, Surf Shop

Swimsuit & Surfboard are included in the surf lessons

Spa

A la carte options

Partners

- Sothys (80% of the offer)
- Terres d'Afrique (20%)

Equipment

- 9 single cabins
- 1 double cabin
- Outdoor PaSothlapa
- Hammam



Family and Adult offer



Family

No kid minimum age

Kids Club from 4 months to 17 years old



- **Baby Club Med:** 4 months to 23 months
(26 pax in total)
- **Petit Club Med:** 2 to 3 years old
(40 pax in total)
- **Mini Club Med + :** 4 to 10 years old
- **Teens Club Med:** 11 to 13 years old
- **Chill Pass:** 14 to 17 years old

**at additional cost*

Family Area

- Kids Club Infrastructure
- Water playground
- Sheltered outdoor space for family activities
- Shelter at the edge of the property to observe wildlife in family and complete security

Adults

Honeymoon Offer

All-Inclusive Package

Included

- Priority check in
- Priority at restaurant with reservation
- Late check out
- GO referent
- Premium wifi
- Lunch offered at arrival
- Gift in room at arrival
- 10% discount on Spa retailed products
- 10% discount on Boutique Club Med brand product

Adult Area

- Panoramic terrace
- Dedicated pool
- Cozy corner with soft drinks in self-service

Excursions



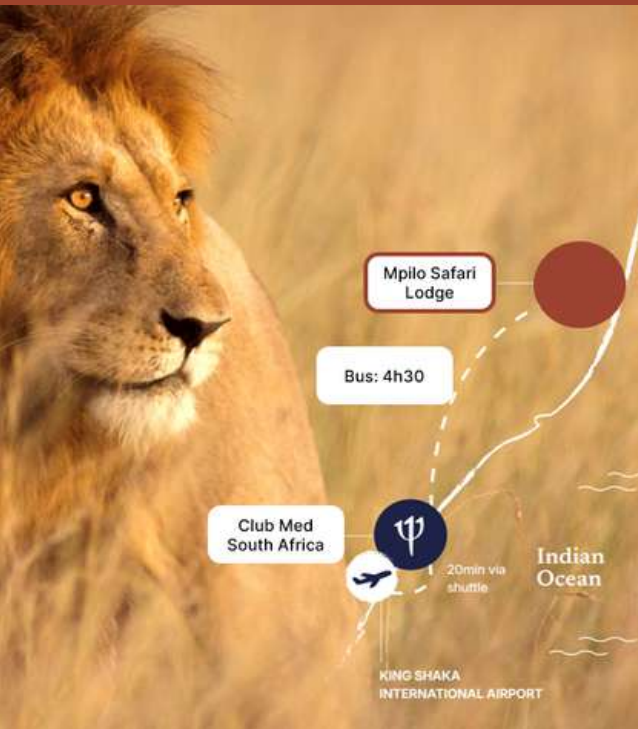
Excursions

Offer available only à la carte

Excursion	Min. Age	Price Adult	Price Child
KwaZulu Roots & Culture Experience	4+	€150	€75
Street Art & Durban Flavours	4+	€120	€60
Architecture & History of Durban	4+	€65	€33
An Elephant in my Kitchen	8+	€210	€147
Safari Cruise in the Kingdom of the Hippos	4+	€230	€161
Safari Big 5 in Hluhluwe	4+	€195	€137
Gourmet Encounter with Giraffes	2+	€95	€48
Sunset Tasting Safari	6+	€110	€77
Secret Forest of Monkeys	All Ages	€45	€23
Meet the Dolphins	4+	€107	€75
Meet the Dolphins & Whales	4+	€107	€75
Wild Sea Escape	8+	€100	€70
Electric Bike Safari	12+	€140	N/A
Horseback Riding on the Beach	8+	€95	Same Price
Deep Sea Fishing	8+	€180	€144
Meet the Sharks	12+	€275	N/A
Aliwal Shoal Reef Diving	12+	€190	N/A
South African Cookery Class	2+	€110	€110
Shopping in Umhlanga	2+	€35	€18
Introduction to Fishing	4+	€130	€104

Excursions partners: African Eagles

Vikela Lodge Safari



Key Information

Location

- Private Game Reserve
- 18,000 hectares of Big 5 nature reserve in KwaZulu-Natal
- KwaZulu Natal region, near the town of Pongola, just below Eswatini (formerly Swaziland).

Access to Vikela

- Approx. 4h30 by road from Durban Airport or the Beach Resort
- Road transfer only

When to visit

- Destination to discover all year long with the best period from April to September.

Recommended length of the stay:

- 2 nights - 3 days
- or 3 nights - 4 days

Accommodation

General Information

- 75 Safari Tented Rooms
- 260 beds
- 1 adult area (private lounge, terrace, pool) - 20 Deluxe Safari tented rooms
- 1 family area, with 55 Family Safari Tented Rooms



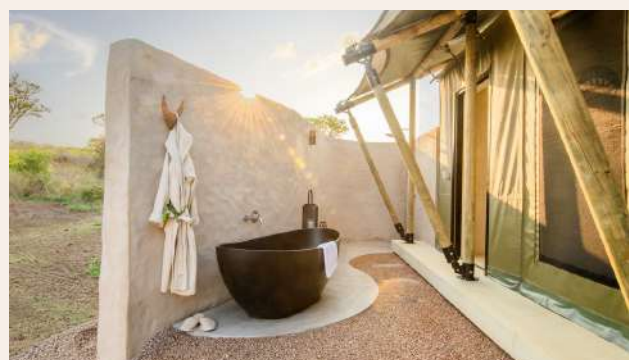
Family Safari Tented Rooms

- 55 Family Safari tented rooms
- 45sqm indoor & 12sqm of terrace
- Side-by-side Family Tented rooms available
- Maximum 4 persons per tent (2 adults + 2 kids up to 17 yo)



Deluxe Safari Tented Rooms

- 20 Deluxe Safari Tented Rooms
- 42sqm indoor & 11sqm of terrace
- 2 people per tents, min 18yo
- Indoor lounge area with chairs, sofas and low tables



Vikela Lodge Safari



F&D Offer

iNiathy Main Restaurant

All-Day Dining - from 7:00am to 10:00pm

Buffet Area

- Light continental breakfast (5:30–7:00 AM) before the morning drive
- Pre-drive snack & coffee in Grab & Go at the loading areas
- Full buffet breakfast after morning drive (until 11:00 AM)
- Buffet lunch (12:00–2:30 PM)
- Buffet dinner (6:30–10:00 PM)

Boma

Traditional venue, ideal for spending an evening around the fire camp and sharing an aperitif under the stars.

iNgwe Main Bar

Relaxed, all-day venue for drinks and light bites.

- Light snacking (3:00–4:00 PM)
- Light food served with drinks

Leisure

Lodge Center

- Conference area with a French-speaking guide
- Main Pool
- Zen corner
- Local Sales & Services

Family Area

- Kids Club Infrastructure
- Kids Pool
- Outdoor shelter to observe wildlife

Adult Area

- Panoramic Terrace
- Pool
- Cozy corner with soft drinks in self-service



Excursions

Offer available only à la carte

- Cultural visits to villages
- Picnics at the river
- Night Safari
- Private Safari

Vikela Safari Lodge



Family Offer

Minimum age for kids: 4 years old

Mini Lodge & Teens Lodge

Ages 4-10 / Ages 11-17

Safari only accessible above 4 years old

All day & early morning Safari game drives

Activities

- Local games
- Team games
- Arts and crafts
- Quiet activities
- Use of facilities
- Free time

Supervision: South-African animators & one Club Med representative.

Family

Parents & Children

Activities

- Wildlife workshop
- Music workshop
- Arts and crafts
- Traditional storytelling

2 family activities per day, 45 min to 1h30 (in FR & EN) with an animator

The Safari Drive Experience

The Drive

- Two drives per day for adults and kids from 6 yo, **early morning (sunrise) and evening (sunset)**
Possibility of doing both safaris
- Duration between 2h30 - 3h
- Family safari alternative: Drive with adapted schedules and duration for families with young children (4-5yo)

Comfort & Services

- One stop included with breakfast, coffee, tea, snacks or aperitif
- Blanket available
- Binoculars available

Vehicles & Safety

- Open vehicle: Toyota Land Rover
- 10 pax per vehicle
- First aid kits available



Vikela Lodge Safari



Health

- Mosquitoes & insects: wear covering clothing and use insect repellent.
- Low risk of Malaria
- Avoid stagnant water

Equipment

- Neutral colors to avoid attracting insects and to blend into the landscape. Avoid black clothing.
- Comfortable closed-toe shoes are necessary
- A hat, cap, and sun protection
- A flashlight available in each tent

Security

- Stay in the vehicle when instructed by the ranger, keep a safe distance, and do not feed or interact with wildlife.
- Silence is required: speak in whispers, turn off phones, and avoid playing music.
- Do not lean your arms or head outside the vehicle.
- No smoking, as it poses fire risks and can stress the animals.



Good to know

- Exclusive to **Club Med guests only**
- **Air conditioning** available in all tents
- **Wi-Fi available** throughout the lodge
- **Club Med GO presence** on-site, supported by **local teams**
- **Local cultural experiences** and evening entertainment offered daily
- **Smoking permitted** in designated areas only
- **PMR** accessible (some mobility required)
- English-speaking Rangers, with support available for French-speaking guests

Pricing



Beach Resort

Around **€3,000 for 7 nights for 2 adults** in a Superior Room

Safari

€430 per person per night

Good to know

- Stay **free** for kids **under 6 years old**
- Clients does not pay resort nights when safari is at the beginning or at the end of the stay. Except for one specific overnight during stay where double pricing applies
- **No discount** will be applied on the **Safari** prices.

Transfer



Transfers Duration & Rates

Route	Duration	Price (per person / one way)
Durban Airport ↔ Beach Resort	30 min	€25
Durban Airport ↔ Vikela Safari Lodge	4h30	€120
Beach Resort ↔ Vikela Safari Lodge	4h30	€120

Most Common transfer packages

Itinerary	Total Price per Person
Airport → Beach Resort → Airport	€50
Airport → Vikela Lodge → Beach Resort → Airport	€265
Airport → Beach Resort → Vikela Lodge → Airport	€265

Flight Restrictions

Stay Starting at Vikela Safari Lodge

- Arrival in Durban must be before 3:00 PM
- Last transfer to the Lodge departs at approximately 4:00 PM

Stay Ending at Vikela Safari Lodge

- Departure from Durban must be after 2:00 PM
- First transfer from the Lodge generally departs between 7:30 AM and 8:30 AM

Good to know

- Transfers to/from Vikela Safari Lodge must be **booked through the Safari booking process**
- **Secured route**
- **Refreshment stop included** during Resort ↔ Lodge transfers
- **Meals included** on transfer days
- **No air transfer option** currently available
- **No private transfers** available (including Platinum guests)
- It is possible to come independently to the Beach Resort and park on site, there is an uncovered parking facility with 6 paid electric charging stations
- Guests may arrive by car and park at the **Lodge**; ranger escort provided from the reserve entrance.

Booking Information



Resort Only

- Bookable via CMTA in autonomy

Resort + Safari

- Safari is not yet bookable via CMTA and must be booked via Sales Support.

Product Codes

Product	Code
Beach Resort	SAFC
Vikela Safari Lodge	SAFL

Booking Conditions

- Safari cannot be sold as a standalone product.
- Minimum 3-night stay at the Beach Resort required.
- Safari can be booked before or after the Beach Resort stay.
- Recommended Safari stay: 2-3 nights.

Important Restrictions

- Minimum age at Vikela Safari Lodge: 4 years old.
- Flight arrival in Durban must be before 3:00 PM if the stay starts with Safari.
- Flight departure from Durban must be after 2:00 PM if the stay ends with Safari.

Technical Booking Process Questions

Question	Answer
Is Safari bookable in CMTA?	No. Only the Beach Resort is available in CMTA.
Can agencies book the Resort and add the Safari later?	Yes, via TED.
Are group bookings possible?	Yes, depending on season and availability.
Is Safari included automatically with the Lodge stay?	Yes. Sunrise and sunset safaris are included.
Is there a capacity risk at the Lodge?	No capacity issue expected.
How are Safari slots allocated?	All guests have guaranteed access to safari drives.

**For any quotation please
reach out to:
salesupport@clubmed.com**